

Our Client - a successful international production company with headquarter in Western Europe is looking for a suitable candidate for:

## **Helpdesk operator/1<sup>st</sup> line support**

**Position location:** Hradec Kralove Area / Czech Republic

**Ref.:** HDO/1LS/2017

**You will be the first line support for users by solving simple problems they have. Additionally, you will be sorting tickets and assigning responsible technicians.**

### **Responsibility:**

- 1st line support for users
- Sorting tickets, assigning responsible technicians
- Solving simple problems with users

### **Positions requirements:**

- Overall understanding of IT technologies will be an advantage
- Ability to learn
- English on communicative level – possible to have basic conversation in English
- Open mind
- Good communication skills

### **What we offer:**

- Work with modern technologies
- International environment
- Attractive salary + bonus based on personal and company goals
- Laptop / Mobile phone

### **Application:**

If you are willing to apply, please send your CV to [agnieszka.kobus@headcount.pl](mailto:agnieszka.kobus@headcount.pl) with reference number: **Ref.: HDO/1LS /2017.**

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